

Website Privacy, Accessibility, and Terms of Use Policy
City of Odenville, Alabama
Effective Date: March 18, 2025

The City of Odenville, Alabama ("we," "us," "our") is committed to protecting the privacy and security of visitors to our website. This Privacy, Accessibility, and Terms of Use Policy outlines the types of information we may collect, how we use it, and the choices you have regarding your data. By accessing or using our website, you agree to the terms of this policy.

1. Information We Collect

We may collect the following types of information when you visit our website:

A. Personal Information

We collect personal information only when you voluntarily provide it, such as when you fill out a contact form, sign up for notifications, or request city services. This may include:

- Name
- Email address
- Phone number
- Mailing address

B. Non-Personal Information

We may collect non-personal information automatically, such as:

- IP address
- Browser type and operating system
- Pages visited and time spent on our website
- Referring website

We use cookies and analytics tools to enhance user experience and monitor website performance.

2. How We Use Your Information

The City of Odenville uses collected information to:

- Respond to inquiries and service requests
- Improve website functionality and user experience
- Send notifications, updates, or alerts related to city events, services, or emergencies
- Maintain website security and detect fraudulent activity
- Comply with legal and regulatory obligations

We do not sell or rent personal information to third parties.

3. Information Sharing and Disclosure

We may share your information:

- With city departments or affiliated agencies to process requests and provide services
 - With third-party service providers that assist in website operations (e.g., hosting, analytics)
 - If required by law, court order, or governmental regulation
 - To protect the safety and security of our website and users
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4. Cookies and Tracking Technologies

Our website may use cookies to enhance user experience and track visitor behavior. Cookies help us understand website traffic patterns and improve our content. You can adjust your browser settings to refuse cookies, but this may affect website functionality.

5. Data Security

We implement industry-standard security measures to protect your personal information from unauthorized access, alteration, or disclosure. However, no method of transmission over the internet is completely secure, and we cannot guarantee absolute security.

6. Third-Party Links

Our website may contain links to third-party sites. This Privacy Policy applies only to our website, and we are not responsible for the privacy practices of external sites. We encourage you to review the privacy policies of third-party websites you visit.

7. Children's Privacy

Our website is not intended for children under the age of 13. We do not knowingly collect personal information from minors. If you believe we have inadvertently collected such information, please contact us so we can delete it.

8. Your Choices and Rights

You have the right to:

- Access or request correction of your personal data
- Opt-out of email notifications and alerts
- Request deletion of your personal information, subject to legal obligations

To exercise these rights, contact us using the information below.

9. Changes to This Policy

We reserve the right to update this Privacy, Accessibility, and Terms of Use Policy at any time. Changes will be posted on this page with the updated effective date. Your continued use of the website after changes are posted constitutes acceptance of the revised policy.

10. Accessibility Policy

The City of Odenville is committed to ensuring digital accessibility for all users, including individuals with disabilities. We strive to continually improve the user experience and apply accessibility standards in compliance with the Americans with Disabilities Act (ADA) and the Web Content Accessibility Guidelines (WCAG).

Accessibility Features:

- Text alternatives for non-text content
- Keyboard navigability
- Readable and understandable content
- Compatibility with assistive technologies

Feedback and Assistance: If you experience any accessibility barriers or need assistance using our website, please contact us using the details below. We are committed to making necessary improvements to enhance accessibility.

11. Copyright Notice

All content on this website, including text, images, graphics, and other materials, is the property of the City of Odenville, Alabama, unless otherwise stated. Unauthorized use, reproduction, or distribution of any material without prior written permission is strictly prohibited.

Permitted Use:

- You may view, download, and print material from this site for personal, non-commercial use only.
- Any use of website content for commercial purposes or public distribution requires written consent from the City of Odenville.

For copyright-related inquiries, please contact us.

12. Terms of Use

By using this website, you agree to the following terms and conditions:

- You will not use this website for any unlawful purpose or in a way that could damage or disable city services.
 - You may not attempt to gain unauthorized access to city systems or data.
 - Information provided on this website is for general informational purposes and should not be considered legally binding.
 - The City of Odenville reserves the right to modify, suspend, or discontinue any part of the website without notice.
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13. Disclaimers and Liability

- The City of Odenville provides this website as a public service and makes no guarantees regarding the accuracy, completeness, or timeliness of information presented.
 - The City of Odenville and the website administrator (webmaster) are not liable for any direct, indirect, incidental, or consequential damages arising from the use of this website.
 - External links provided on this site do not constitute an endorsement, and we are not responsible for their content.
 - Users assume all risks associated with the use of this website and any linked external content.
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14. Contact Us

If you have questions about this Privacy, Accessibility, and Terms of Use Policy or how your information is handled, please contact us at:

City of Odenville, Alabama

183 Alabama Street, Odenville, Alabama 35120

cityclerk@odenvilleal.gov

205.629.6366

By using our website, you acknowledge that you have read and understand this Privacy, Accessibility, Terms of Use, and Disclaimers Policy and agree to their terms.